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PLR-QPS-01	02	04 October 2026

QUALITY POLICY STATEMENT

OUR PURPOSE AND COMMITMENT

PLR Distribution (Pty) Ltd designs, controls, assembles, inspects and supplies Safe-T-Punch™ emergency-egress products and related safety equipment. Because these products are intended for use when emergency egress is required, product conformity, reliability, traceability and dependable performance are fundamental to our work.

Top Management is committed to operating and continually improving an ISO 9001:2015 Quality Management System as a practical management system - not merely for certification. We meet applicable customer, statutory, regulatory and other requirements; apply risk-based thinking; provide competent people and suitable resources; and use objective evidence to evaluate whether our controls remain suitable, adequate and effective.

HOW PLR APPLIES QUALITY

- Control outsourced manufacture through approved suppliers, defined requirements, supplier evaluation/audits and incoming inspection.
- Control assembly and product verification through specifications, production checks, quality ledgers, appropriate gauges and acceptance criteria.
- Maintain identification, traceability and controlled records for products, kits, customers, suppliers and applicable requirements.
- Control nonconforming outputs, investigate causes where required, take corrective action and verify effectiveness.
- Monitor customers, delivery, suppliers, product conformity, QMS performance, risks and opportunities and use the evidence for improvement.
- Develop QMS awareness and job-specific competence, and review the system through internal audit and Management Review.

SCOPE

The Design, outsourced manufacture, assembly and sales of safety equipment.

QUALITY OBJECTIVES

Customer satisfaction 98% | On-time delivery 97% | Nonconformance resolution 98% | Approved supplier/subcontractor defect-free performance >98%.

PLR also maintains applicable regulatory compliance, develops employee competence and QMS awareness, and maintains business-continuity capability. Objectives are monitored using QMS records and reviewed by Top Management; targets are changed only through controlled, evidence-based review.

TOP MANAGEMENT APPROVAL

We approve this policy and commit to making it available and understood within PLR, maintaining the suitability, adequacy and effectiveness of the QMS, and continually improving it.

Name / role	Signature	Date	Approval
Ivan le Roux - Director / Technical Director			Approved
Pia le Roux - Director / CEO/CFO/Sales			Approved